



E Komo Mai!

Welcome to YOUR new Hawaii Law Enforcement Federal Credit Union home! After years of planning, designing, and construction, we're finally serving members out of your new Main Branch at 1936 South King Street in Honolulu! There's more to it, though, than a larger, more attractive space, with easier access and more parking. The Credit Union's new Main Branch & Headquarters embodies our commitment to providing our members the best possible service while also setting us up for decades to come.

A Better Member Experience

Our members were first and foremost when we began designing the Credit Union's new Main Branch. As a result, we decided to create four unique experiences within the branch. The most striking of these is the heart of the branch - our Member Lounge. We know how much our members love to catch up with one another and made it a priority to provide a space to facilitate this. Next, we have our cash bar, where members can conduct everyday business such as making deposits or withdrawals.

An entirely new experience at the new Main Branch is the booths (pictured above). These booths are meant to provide semi-private meeting spaces for members that need help with less sensitive subjects. One such example is providing members' Home Banking tutorials using the massive screens embedded in the booth tables.

Of course, there are times when additional privacy is needed too. That's why we created two private meeting spaces for members to interact with our staff in too. We envision these rooms seeing use when more personal matters need to be discussed, like during loan consultations.

Building Blessing

In compliance with the City & County of Honolulu's Emergency Orders regarding social gatherings, the Credit Union held an intimate blessing ceremony for the new Main Branch and Headquarters on Saturday, September 11, 2021.



Holiday Schedule

A Message from the CEO

Privacy Notice

FACTS	What does the Hawaii Law Enforcement Federal Credit Union do with your personal information?
WHY	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
WHAT	The types of personal information we collect and share depend on the product or service you have with us. This information can include: Social Security Number and account balances Credit history and credit scores Payment history and income When you are no longer our member, we continue to share your information as described in this notice.
HOW	All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Hawaii Law Enforcement Federal Credit Union chooses to share; and whether you can limit this sharing.

REASONS WE CAN SHARE YOUR PERSONAL INFORMATION	DO WE SHARE THIS?	CAN YOU LIMIT THIS SHARING?
For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or to report to credit bureaus	Yes	No
For our marketing purposes - to offer products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes - information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes - information about your creditworthiness	No	We don't share
For nonaffiliates to market to you	No	We don't share

WHAT WE DO	
How does Hawaii Law Enforcement Federal Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does Hawaii Law Enforcement Federal Credit Union collect my personal information?	We collect your personal information, for example, when you: Open an account or pay your bills Use your credit or debit card or apply for financing Make deposits or withdrawals from your account We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only Sharing for affiliates' everyday business purposes - information about your creditworthiness Affiliates from using your information to market to you Sharing for nonaffiliates to market to you State law and individual companies may give you additional rights to limit sharing.

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. • <i>Hawaii Law Enforcement Federal Credit Union has no affiliates.</i>
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. • <i>Hawaii Law Enforcement Federal Credit Union does not share with our nonaffiliates so they can market to you.</i>
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. • <i>Our joint marketing partner include financial services providers.</i>



**HAWAII LAW
ENFORCEMENT**
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